

JOIN THE TEAM OF CARGILLS BANK

Assistant Manager / Manager Fraud Risk & Dispute Resolution

KEY RESPONSIBILITIES

- ✓ Manage and supervise overall activities related to fraud Risk, Disputes and card compliance
- ✓ Supervision of transaction monitoring, analyzing and take action to mitigate frauds, and enhance authorizations
- ✓ Monitor payment network invoices and data integrity dashboards on a regular basis
- ✓ Ensure compliance with payment scheme mandates and announcements
- ✓ Detect anomalies and Gaps in network related activities and submit observations\ recommendations for improvements
- ✓ Manage a team of Risk/ Dispute officers by assigning department goals whilst being responsible for development/ career growth of the staff

EXPERIENCE & QUALIFICATIONS

- ✓ Overall 8 years of general banking experience in the banking sector, or any member finance institute of Payment Card Industry Association of Sri Lanka (PCIASL)
- ✓ Minimum 4 years' experience in conducting fraud/risk-based activities as a supervisor or team leader
- ✓ Having participated in PCIASL fraud/ risk forums and workshops would be an added advantage
- ✓ In-depth knowledge and comprehensive understanding of the laws/ regulatory standards and guidelines pertaining to the payment card industry
- ✓ A good command of spoken, written English and excellent interpersonal skills

Interested candidates are invited to forward their CVs to career@cargillsbank.com mentioning the post applied for, in the subject line of the email on or before **07th February 2025**.

Head of Human Resources
Cargills Bank PLC
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