Manager – Transformation Sri Lanka Insurance Life

As Sri Lanka's national insurance services provider and the country's largest and strongest Life Insurance provider, Sri Lanka Insurance Life is backed by decades of industry expertise and the most experienced insurance sector technical knowledge base in the country.

Join the team of highly qualified and most experienced insurance professionals in the country to experience unparalleled opportunities for career growth and personal development opportunities within a performance driven culture.

We seek a visionary and dynamic leader to establish and drive SLIC's new Transformation Unit. This role offers the chance to shape SLIC's future by leading digital transformation, process improvement, and lean management initiatives across the organization. As Manager - Transformation, you'll drive company-wide efficiency, automation, and digital excellence.



Key Responsibilities

- Develop and execute a strategic transformation roadmap to drive digitalization, automation, and process improvement across SLIC.
- Collaborate with business users and cross-functional departments to identify needs, lead solution development, and guide stakeholders through the transformation journey.
- Streamline operations using lean management principles, standardize processes, and foster a culture of continuous improvement.
- Oversee the deployment of automation tools and digital solutions to enhance core functions and increase efficiency.
- Build and lead the Transformation Unit, providing mentorship and fostering a positive, collaborative work environment.
- Establish KPIs to measure project success, monitor performance, and report progress to senior management.

Key Competencies

- Strategic thinking with innovative problem-solving abilities
- Excellent cross-functional collaboration and relationship-building skills
- Expertise in change management, guiding business users through transformation processes
- Analytical, data-driven decision-making with a focus on measurable outcomes
- Enthusiastic about fostering a culture of learning and improvement

Qualifications and Experience

- Bachelor's degree in Information Technology, Business Administration, or a related field (Master's degree or Lean Six Sigma certification is a plus).
- 3+ years of experience in transformation, process improvement, or digitalization roles within insurance, finance, or a related industry.
- Strong knowledge of lean management principles, process automation, and digital transformation best practices.
- Proven track record of successfully leading and implementing large-scale transformation projects.
- Excellent leadership, communication, project management and cross-functional skills.

If you believe you posses the above qualifications & experience, send in your CV along with the names of two non – related referees within 07 days of this advertisement to the address given below, stating the post applied for on the top left corner of the envelop or e-mail it to careers@sliclife.com stating the post applied for on the subject line.

